

Scope of Application of the Integrated Management System

Dualee has conducted a thorough analysis of its operating context, identifying internal and external factors that may influence its activities and the effectiveness of the Integrated Management System for Quality, Environment, Health & Safety, and Sustainability.

For each factor, relevance and potential impacts—both negative (risks) and positive (opportunities)—have been assessed in relation to company objectives and system requirements.

This understanding enables the company to clearly define interested parties, their expectations, and appropriate response actions, with a view to continuous improvement and integration of Quality, Environment, Health & Safety, and Sustainability.

Based on this analysis, Dualee has identified the interested parties that influence the Integrated Management System, along with their relevant requirements for its effective functioning.

The main interested parties include:

- **Employees**, as a fundamental resource for implementing processes and achieving company objectives
- **Suppliers**, strategic partners whose collaboration is essential to ensure the quality and reliability of products and services
- **Customers**, whose requirements and expectations are the primary reference for satisfaction and competitiveness
- **Supervisory authorities**, representing environmental, social, and safety interests
- **Government authorities** responsible for ensuring quality in the Aerospace and Defence sector
- **Certification bodies**, as accredited third parties verifying compliance with system requirements

The needs and expectations of these parties represent a continuous challenge for management, requiring both risk management and the enhancement of opportunities for growth and sustainable development.

Taking into account its specific characteristics, operational processes, internal and external factors, and stakeholder expectations, Dualee has defined the scope of its Integrated Management System for Quality, Environment, Health & Safety, and Sustainability as follows:

For UNI EN ISO 9001 and AS EN 9100 standards:

“Design and construction of electronic equipment”

For UNI EN ISO 14001 standard:

“Design and construction of electronic equipment through assembly, wiring, painting, and potting processes”

In particular, through context analysis, stakeholder needs, and related risks and opportunities, Dualee:

- Identifies products within the scope of the Integrated Management System:
 - Electronic products for ISO 9001 and EN 9100 requirements
 - All products and activities carried out at the company’s registered and operational headquarters for ISO 14001 and ISO 45001 requirements
- Identifies processes within the system scope and defines their sequence and interaction:
 - Sales (primary process)
 - R&D (primary process)
 - Purchasing (primary process)
 - Production/Operations (primary process)
 - Management/Administrative (support process)
 - Human Resources (support process)
 - Quality, Health, Safety, Environment (support process)
- Identifies key interested parties:
 - Employees
 - Suppliers
 - Customers
 - Supervisory authorities
 - Government authorities responsible for quality assurance
 - Certification bodies
- Establishes criteria and methods to ensure effective operation and control
- Ensures availability of resources and information necessary to support process operation and monitoring
- Implements actions to achieve planned results and continuous improvement
- Implements actions to meet stakeholder expectations

All processes have been established in accordance with the requirements of the relevant international standards.

In applying ISO 9001, EN 9100, ISO 14001, and ISO 45001 within its context, Dualee has determined that no exclusions of requirements are applicable.

The company also carries out, within a dedicated operational branch, maintenance, supply, and assembly activities in the mechanical sector, in collaboration with leading industry companies. By agreement with customers and partners, this scope has been excluded from certification, although it is managed in accordance with the processes and controls of the Integrated Management System described in this Manual.

Furthermore, Dualee specifies that the following locations are excluded from the scope of application for both certification schemes (UNI EN ISO 9001, UNI EN 9100, and UNI EN ISO 14001):

- Local unit in Via Privata OTO, 27 (La Spezia)
- Warehouse in Follo (Greti di Durasca, La Spezia)
- Warehouse in Via Ferrara, 4 (La Spezia)
- Local unit in Via Valdilocchi, 15 (La Spezia)

L'azienda sviluppa, in un dedicato ramo operativo, attività di manutenzione, forniture e assemblaggi nel settore meccanico, svolte in collaborazione con primarie industrie del comparto. In accordo con Clienti e Partner tale ambito è stato escluso dallo scopo di certificazione, sebbene lo stesso sia sviluppato seguendo processi e controlli del Sistema di Gestione Integrato descritto nel presente Manuale.

Activities carried out at the above locations do not affect the conformity of the Integrated Management System, as they comply with applicable legal requirements.

In accordance with AQAP 2110, Dualee establishes, documents, implements, and continuously improves a system capable of meeting contractual requirements. Objective evidence of compliance is made available to GQAR and/or the Customer when required.

Projects and products are mainly developed using internal resources, coordinated by function managers in accordance with the Integrated Management System and contractual documentation.

When necessary, the management of service suppliers or specialized processes is ensured through the provisions outlined in Chapter 8.4 – Procurement – and related procedures and documentation.

The following processes are outsourced:

- Printed circuit board production
- Manual and automated soft soldering of electronic components (special processes)

- Connections using crimped and soldered connectors and terminals (special processes)
- Conformal coating (potting) of assembled electronic boards (special process)
- Mechanical processing
- Mechanical welding processes (special process)
- Surface treatments (chemical treatments to prevent oxidation and painting) (special processes)
- Marking (special process)

All applicable requirements are communicated to suppliers. Where necessary, Dualee provides direct notification.

Suppliers are qualified and subject to continuous monitoring in accordance with Dualee procedures.

La Spezia, 26 February 2026

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