

Dualee S.r.l. is committed to ensuring its Customers and stakeholders a high level of service, quality, and safety, in full compliance with applicable regulations and contractual requirements.

Furthermore, its processes, products, and services must:

- comply with mandatory laws and regulations, as well as stakeholder expectations
- ensure product Quality and Safety

The company aims to strengthen its image and reputation in the Aerospace and Defense sector.

Dualee S.r.l. adopts a proactive approach based on:

- continuous analysis of the context and preventive management of risks and opportunities
- satisfaction and recognition of Customer and Stakeholder expectations
- optimization of production and organizational processes to improve OTD (On Time Delivery) and OQD (On Quality Delivery)
- promotion of continuous improvement of company, environmental, and safety performance
- strengthening relationships with qualified suppliers and expediting activities to reduce the risk of delays
- prevention of counterfeit parts through supplier involvement
- ensuring right of access and collaboration with Government Quality Assurance representatives in the ASD sector

Dualee S.r.l. considers its personnel as the driving force of continuous improvement and promotes:

- awareness, sense of responsibility, and belonging at all organizational levels
- ethical behavior based on integrity, transparency, and respect for individuals
- continuous training to enhance internal skills and attract new talent

Within the scope of Environmental Management and Safety, Dualee S.r.l. is committed to:

- ensuring continuous improvement of IT infrastructure and business continuity, guaranteeing data protection and confidentiality through appropriate cybersecurity protocols
- promoting sustainable waste management and reduction of environmental impacts through the use of renewable energy sources
- spreading a culture of safety, health, and environmental protection both internally and towards Stakeholders

- maintaining compliance with UNI EN ISO 9001, 9100, 14001, and 45001 standards
- increasing individual employee responsibility in emergency prevention and management

The Integrated Policy is consistent with the sustainability strategy and company values, representing a tool to promote ESG (Environmental, Social, Governance) culture throughout the entire value chain.

Dualee's ESG strategy is based on the following principles and guidelines:

- long-term stability and sustainable growth
- integrity, transparency, and ethics in business conduct
- responsible business management and customer protection
- innovation in processes, infrastructure, and technologies
- enhancement of human resources and internal competencies
- efficient use of natural and energy resources and reduction of climate impacts
- integration of sustainability into the value chain through the assessment of suppliers' ESG awareness
- continuous and transparent dialogue with Stakeholders
- support for local communities and territorial partnerships for sustainable development

All employees actively contribute to the implementation of this Policy and the achievement of improvement objectives; therefore, the Management of Dualee S.r.l. is committed to:

- continuously monitoring and measuring performance and the effectiveness of the management system
- applying documented procedures contained in the Quality Manual
- encouraging active and aware employee participation in continuous improvement processes

This Integrated Policy is approved and supported by the Management of Dualee S.r.l. and represents a reference point for all employees and collaborators, who are required to be familiar with its contents and apply them responsibly in their daily activities.

La Spezia, 03 Novembre 2025

MANAGEMENT